DISCRIMINATION COMPLAINT PROCESS

(Sec. 46a-68-89) January 2019

This section was in compliance in the previous filing of the *Plan* and there were no recommendations.

This section contains information on the University's system to resolve allegations of discrimination and discriminatory harassment and is consistent with Chapters 67 and 68 of the Connecticut General Statutes.

Subsection (a)

The Office of Institutional Equity (OIE) is the University's neutral unit responsible for managing internal investigations and resolutions for employees and students who believe they have been subjected to discrimination or discriminatory harassment. OIE investigates complaints of discrimination, gathers and evaluates evidence submitted by all parties and witnesses, and renders a determination based on a preponderance of the evidence presented in order to mitigate harm resulting from any discriminatory conduct within the University and/or prevent its recurrence. The University's Discrimination Complaint Procedures provide for the expeditious resolution of complaints to assure that legal options for filing complaints with enforcement agencies are not foreclosed. These procedures were updated, effective August 1, 2018. Please see **ATTACHMENT A** for a copy of the Discrimination Complaint Procedures.

(1) The Associate Vice President, Director of Investigations, Associate Director of Investigations, and EEO Investigator(s) are the University's Affirmative Action Officers who investigate internal discrimination and discriminatory harassment complaints. The investigative staff has completed the required training provided by the Connecticut Commission on Human Rights and Opportunities (CHRO) and the Connecticut Commission on Women, Children and Seniors (CWCS) as designated in Public Act 03-151 and 12-78 including the bi-annual mandatory Equal Employment Opportunity/Attorney General Designee training on September 19, 2017 and September 27, 2017. One EEO Investigator completed the "Foundations" training on October 25, 2017. In addition, investigative staff attended the Office of Audit, Compliance and Ethics Mandatory Compliance Training; NACUA Webinar: The Anatomy of a Retaliation Claim; the Clery Center's Webinar: The Evolving Landscape of Title IX and Clery Compliance: Updates on the 2017 Interim Guidance, Title IX and Clery Enforcement and the NCAA Policy on Sexual Violence; Shipman & Goodwin's Webinar: Are You at Risk? An In-Depth Look at Workplace Sexual Harassment Prevention and Company Culture; Shipman & Goodwin's 2018 Labor and Employment Spring Seminar; CHRO's Legal Rights of Working Parents: Making it Work at Home and On the Job; NACUA Webinar: Accommodating Pregnant and Parenting Students; Pullman & Comley's Developments in Labor and Employment Law; the Connecticut Hospital Association's 2018 CHA Regulatory Compliance Conference; NACUA Webinar: Performance Evaluations; NACUA Webinar: Credibility and Investigations: Ensuring a Fair Process in the Face of Increasing Judicial Scrutiny.

- (2) As part of the University's Discrimination Complaint Procedures, OIE provides assistance with informal resolution procedures for all parties involved in an internal investigation of alleged discrimination. The University's Ombuds Office serves as a neutral resource that provides confidential and informal assistance to members of the campus community and is available to parties and witnesses involved in an internal investigation of alleged discrimination.
- (3) The University's Discrimination Complaint Procedures are distributed yearly to all University faculty, staff, and union representatives. Please see **ATTACHMENT A** of the *Internal Communication* section of this *Plan*. The procedures also are available through OIE's website, http://www.equity.uconn.edu/discrimination/.
- (4) All parties involved in an internal investigation of alleged discrimination are informed of and guaranteed protection from retaliation. This protection and guarantee will continue to be a provision of the University's Discrimination Complaint Procedures and any revised set of procedures. Please see **ATTACHMENT B** for the Non-Retaliation Policy
- (5) All parties involved in an internal investigation of alleged discrimination or discriminatory harassment are advised of their legal options to file complaints with the Connecticut Commission on Human Rights and Opportunities; United States Equal Employment Opportunity Commission; United States Department of Labor, Wage and Hour Division; and any other agencies, state, federal or local, that enforce laws concerning discrimination in employment. These legal options also are listed in the University's Discrimination Complaint Procedures, which include a list of the "Most Commonly Used Civil Rights Agencies," and is provided to all parties. Links to the agencies' websites, can be accessed through OIE's web site, https://equity.uconn.edu/discrimination/civil-rights-enforcement-agencies/.
- (6) The University's Discrimination Complaint Procedures provide timelines, not exceeding ninety (90) days, for the filing, processing, and resolution of all complaints of discrimination and discriminatory harassment.

Subsection (b)

All records of internal complaints of discrimination and dispositions thereof are maintained and reviewed on a regular basis by OIE to detect patterns in the nature of the alleged complaints. In addition, OIE provides regular reports to the President, Provost, and other senior University administrators.

Subsection (c)

A summary of all complaint activity, the results thereof and the length of time required to resolve the alleged matters for this reporting period (October 1, 2017 – September 30, 2018) immediately follows this section. For those matters not resolved within ninety (90) days, those matters generally included the need to interview copious witnesses, the filing of amended complaints, the naming of additional Respondents, and/or calendar conflicts. As required, this summary references allegations that have resulted in complaints to external enforcement agencies, the number of such complaints, investigating agency, and whether the matter is

currently pending or the outcome thereof. All records relevant to employee internal complaints of discrimination are maintained by OIE for examination by the Commission. Please see **ATTACHMENT C** for a summary of complaint activity.

THE UNIVERSITY OF CONNECTICUT & UCONN HEALTH OFFICE OF INSTITUTIONAL EQUITY (OIE) COMPLAINT PROCEDURES

These procedures, effective for all reports made to the Office of Institutional Equity (OIE)¹ on or after August 1, 2018, govern OIE's investigation process when a University of Connecticut or UConn Health employee or other individual affiliated with the University or UConn Health in one of the capacities set forth below is alleged to have violated any University or UConn Health policy within OIE's jurisdiction.²

Individuals wanting to report alleged violations of University Policies, as defined below, are encouraged to contact OIE as soon as possible following an incident to allow for internal resolution of their complaints, and to connect employees and students with appropriate resources.

These procedures govern OIE's investigations of alleged violations of University Policy. Suspected crimes or any behavior that poses an imminent risk to any person or the University community should be reported immediately to law enforcement.

OIE will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this complaint process. Such arrangements may include, but are not limited to, providing qualified interpreters or assuring a barrier-free location for the proceedings.

In addition to these procedures, individuals are strongly encouraged to read the relevant University Policies in their entirety. Capitalized terms used within these procedures are given the same meaning as defined in the *Policy Against Discrimination*, *Harassment*, *and Related Interpersonal Violence*.

These procedures do not govern reports in which a UConn **student** is alleged to have violated any University Policy (*see* www.community.uconn.edu).

¹ OIE maintains office locations on both the Storrs campus and UConn Health.

² Hereinafter, all references to "University" include UConn Storrs campus, UConn regional campuses (including the School of Law and School of Social Work), and UConn Health (including the School of Medicine and School of Dental Medicine). University policies falling under OIE's jurisdiction, include but are not limited to the following policies: *Policy Against Discrimination, Harassment, and Related Interpersonal Violence; Policy Statement: People with Disabilities*; *Non-Retaliation Policy; Policy Statement: Affirmative Action and Equal Employment Opportunity; UConn Health Affirmative Action, Non-discrimination and Equal Opportunity* (2002-44); *UConn Health Persons with Disabilities* (2002-46); and *UConn Health Non-Retaliation* (2003-40) (individually, "University Policy"; collectively, "University Policies").

I. UNIVERSITY POLICIES UNDER OIE'S JURISDICTION

- A. As set forth in the University Policies, the University prohibits unlawful discrimination in education, employment, and the provision of services on the basis of legally protected characteristics (race, color, ethnicity, religious creed, age, sex, marital status, national origin, ancestry, sexual orientation, genetic information, pregnancy, physical or mental disability [including learning disabilities, intellectual disabilities, and past or present history of mental illness], veteran's status, prior conviction of a crime, workplace hazards to reproductive systems, gender identity or expression, and membership in any other protected classes as set forth in state and federal law). More specifically, the University prohibits discrimination, as well as discriminatory harassment, sexual assault, sexual exploitation, intimate partner violence, stalking, sexual or gender-based harassment, complicity in the commission of any act prohibited by the *Policy* Against Discrimination, Harassment, and Related Interpersonal Violence, and retaliation against a person for the good faith reporting of any of these forms of misconduct or participation in any investigation or proceeding related to any of these forms of misconduct under University Policies ("Prohibited Conduct").
- B. In accordance with University Policies, all parties who participate in the good-faith reporting, filing, investigation, and/or proceedings related to reports of Prohibited Conduct under these procedures shall be free from retaliation on the basis of their participation in this process.

II. GENERAL PROVISIONS

- A. Who May File a Complaint & Scope of Procedures
 - i. Reports of Prohibited Conduct may be filed by Students, Employees, Patients or Third Parties.
 - "Complainant" means the individual who presents as the victim of any Prohibited Conduct under University Policies, regardless of whether that person makes a report or seeks action under University Policies.
 - 2. "Respondent" means the individual who has been accused of violating University Policy.
 - 3. These procedures apply to reports of Prohibited Conduct by University and UConn Health Employees, including graduate students when the action complained of was taken in the graduate student's employment capacity (for example, as a Graduate Assistant, Teaching Assistant or Research Assistant, Resident and/or Fellow); or Third Parties³ when:

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³ As set forth in Section III.D. of the *Policy Against Discrimination, Harassment and Related Interpersonal Violence*, the University's ability to take appropriate corrective action against a Third Party will be determined by the nature of the relationship of the Third Party to the University. The University will determine the appropriate manner of resolution consistent with its commitment to a prompt and equitable process.

- a. the conduct occurred on campus or other property owned or controlled by the University;
- b. the conduct occurred in the context of a University employment or education program or activity, including, but not limited to, University-sponsored study abroad, research, on-line, or internship programs; or
- c. the conduct occurred outside the context of a University employment or education program or activity, but has continuing adverse effects on or creates a hostile environment for Students, Employees or Third Parties while on campus or other property owned or controlled by the University or in any University employment or education program or activity.

B. Support Persons

Complainants, Respondents, and witnesses shall have the right to have one (1) support person (which may be a union representative) accompany them to any meeting with OIE related to a report or investigation under these procedures. An individual who is reasonably likely to participate as a witness in the investigation may not serve as a support person during any substantive interview. The Complainant, Respondent or witness is responsible for arranging their support person's attendance at any OIE meeting. It is within OIE's discretion whether to reschedule a meeting or extend other timelines in the investigation process due to a support person's unavailability.

C. Right to File External Complaint

- i. Complainants shall be advised of their right to file an external complaint with the applicable local, state and/or federal agency that enforces laws concerning non-discrimination and anti-harassment in employment or education such as the Connecticut Commission on Human Rights and Opportunities (CHRO), the Equal Employment Opportunity Commission (EEOC), U.S. Department of Labor, Wage and Hour Division, and the Office for Civil Rights (OCR). See Appendix I for agency contact information.
- ii. When an external complaint has been filed, OIE will review the complaint and determine on a case-by-case basis, in consultation with other University offices as appropriate, whether OIE will conduct its own, internal investigation or, if OIE has already commenced an investigation, whether such investigation will be discontinued in light of the external filing.

D. OIE Files

OIE will create and maintain a file related to each report of Prohibited Conduct as described herein. The University is committed to protecting the privacy of all individuals involved in the investigation and resolution of a report. OIE will take reasonable efforts to protect the privacy of participants, in accordance with applicable state and federal law, while balancing the need to gather information to assess the report and to take steps to eliminate the discrimination, harassment or retaliation; prevent its recurrence; and remedy its effects. To that end, OIE may provide information regarding matters it handles to individuals with a need to know the information.

E. Informal Resolution

Nothing in these procedures precludes an individual from seeking to discuss or resolve concerns independently with the University's Ombudsperson or other appropriate resources at the University. A Complainant may withdraw a complaint and/or their participation at any point; however, it is within OIE's discretion to determine whether and in what manner a matter may proceed, as noted in Section V.A. below.

III. WHERE AND HOW TO REPORT PROHIBITED CONDUCT

A. A report of Prohibited Conduct may be made in written or verbal form to OIE:

Storrs Campus, Wood Hall - Unit 4175, 241 Glenbrook Road, Storrs, CT 06269; Phone: 860-486-2943; Email: equity.uconn.edu; Fax: 860-486-6771.

UConn Health, at 16 Munson Road, 4th Floor, Farmington, CT 06030; Phone: 860-679-3563; Email: equity.uconn.edu; Fax: 860-679-3805.

- B. The following information should be included in reports/complaints (to the extent known): the identities of the Complainant(s) and Respondent(s), the approximate date of the incident(s), a description of the concerning behavior, and, if applicable, the protected characteristic(s) alleged to be the basis of the discrimination or harassment.
- C. A Dean, Department Head, Director or Supervisor who knows or should have known about an incident of Prohibited Conduct must comply with that Employee's Reporting Responsibilities as set forth in Section VI ("Employee Reporting Responsibilities") of the *Policy Against Discrimination, Harassment, and Related Interpersonal Violence*.

IV. JURISDICTIONAL REVIEW & ASSESSMENT OF MERITS

A. OIE will review any report made to its office to determine whether OIE has jurisdiction to investigate. If not, OIE will advise the reporting person and will not investigate the report further. However, OIE may, in its discretion, refer the report to other appropriate University offices for further review.

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⁴ https://equity.uconn.edu/campus-resources/

- B. If OIE has jurisdiction, it will then conduct an assessment of the merits of the allegations to determine whether the conduct at issue, if it occurred as alleged, would constitute a violation of University Policy. To make this determination, OIE's analysis is guided by state and federal law. In making this assessment, OIE will consider information provided by Complainant, and may also, in its discretion, review information from other sources as deemed relevant by OIE. If OIE determines that the conduct would not violate University Policy even if all the allegations are credited, OIE will advise the Complainant of its determination and will not undertake further investigation. OIE may notify other individuals (including the Respondent) or offices within the University of the reported allegations in order to mitigate the impacts of any potentially discriminatory conduct and/or to alert management of concerns potentially implicating other policies outside of OIE's jurisdiction.
- C. If, based on the allegations, OIE determines that the alleged conduct may violate University Policy, the investigation will proceed as described below.

V. THE INVESTIGATION

- A. OIE will notify the Complainant that their matter will proceed to a full investigation after OIE determines that it will initiate an investigation. OIE will determine the appropriate timing of such notification. OIE may determine an investigation must proceed even in the absence or withdrawal of Complainant participation.
- B. Respondents will be informed of the allegations against them and given an opportunity to respond. OIE will determine the appropriate timing of such notification. Respondents also will be informed that they may enlist the assistance of their union representative, if applicable, for support throughout this process. As their support person (sec. II(b)), a Respondent's union representative may accompany the Respondent to any meetings with OIE.
- C. The standard of proof utilized in OIE's investigations is Preponderance of the Evidence ("more likely than not").
- D. It is within OIE's discretion to determine appropriate investigative steps, which may include but are not limited to, interviewing witnesses determined in OIE's discretion, to have relevant information, and obtaining and reviewing relevant documents or other evidence. These investigative steps may be taken prior to notification of the Respondent(s) under subsection B.
- E. During the course of the investigation, OIE will provide the Complainant and Respondent with the opportunity to review their own respective interview summaries and to provide any additional information. The Complainant and Respondent will have three (3) business days to provide a response to their interview summaries.

- F. OIE strives to complete its investigation process within sixty (60) calendar days and to keep parties reasonably informed as to the status of the investigation, consistent with the need to protect the integrity of the investigative process and the privacy of the participants. Investigations may exceed sixty (60) calendar days for good cause, which includes but is not limited to: investigations where additional time is necessary to ensure the integrity and completeness of the investigation; to comply with a request by external law enforcement for temporary delay to gather evidence for a criminal investigation; to accommodate the availability of parties and/or witnesses; to account for University breaks or vacations; to account for complexities of a case, including the number of witnesses and volume of information provided by the parties; or for other legitimate reasons.
- G. OIE will notify the parties in writing at the conclusion of its investigation. OIE will also notify the Office of the President and/or the Executive Vice President of UConn Health, and any other individual or office that may need to know the information.

VI. WRITTEN RESPONSE TO OIE'S FINDINGS AND RECOMMENDATIONS REPORT

- A. Both the Complainant and Respondent may submit a written response to OIE's Findings and Recommendations report in lieu of a request for review (pursuant to Section VII below) no later than 5:00 PM (EST) on the fourteenth (14) calendar day from written receipt of OIE's findings. Written receipt is presumed to be five (5) calendar days after transmittal by U.S. mail and the same day if issued via email before 5:00 PM (EST). A request for an extension of time beyond fourteen days may be granted at the discretion of OIE's Associate Vice President.
- B. All written responses will be added to and maintained with OIE's file.

VII. REVIEW OF OIE'S FINDINGS

- A. Panel of Reviewers
 - i. OIE will appoint a standing pool of trained faculty, staff, and members of the administration to serve two-year terms on a Panel of Reviewers.
 - ii. OIE will select the Chair of the Panel of Reviewers.
 - iii. The Panel of Reviewers shall be given an orientation and training by OIE regarding the nature of the review process, OIE's procedures, prohibited forms of discrimination, harassment and retaliation, and other issues related to their roles.

B. Request for Review

i. Either party may request a review of OIE's findings by submitting a written request for review to the Chair of the Panel of Reviewers, in care

- of the OIE Associate Vice President, no later than 5:00 PM (EST) on the fourteenth (14) calendar day from written receipt of OIE's findings. Written receipt is presumed to be five (5) calendar days after transmittal by U.S. mail and the same day if issued via email before 5:00 PM (EST). A request for an extension of time beyond fourteen days may be granted at the discretion of OIE's Associate Vice President.
- ii. The grounds for review are limited to: (1) violations of these complaint procedures, which would have had a material effect on the outcome; and/or (2) additional evidence that was not available during the investigation, which would have had a material effect on the outcome. A party's request for review <u>must</u> identify at least one of the two grounds for review and provide sufficient detail to understand the basis for the request. Mere disagreement with OIE's findings is not sufficient grounds for review.
- iii. If the request for review is submitted within the timeframe set forth in sec. VII(B)(i), OIE will forward the request to the Chair of the Panel of Reviewers within two (2) business days of receipt.

C. Review Committee

- i. The Chair of the Panel of Reviewers shall choose three members from the Panel of Reviewers to serve as a Review Committee. The Chair of the Panel of Reviewers may serve as a member of the Review Committee. The Review Committee will first review the request to determine if at least one of the review grounds is identified. The Review Committee has the discretion to deny a request if it is clear that neither of the two permissible grounds for review are identified. The Review Committee's decision to deny a request for failure to identify either of these two grounds is deemed final.
- ii. If either of the two permissible grounds for review is identified, the role of the Review Committee is to determine whether OIE violated its complaint procedures and/or whether there exists new information that was not available during the investigation, <u>and</u> that such error/new information could have had a material effect on the outcome.
- iii. The proceedings of Review Committees are informal. Review Committees should exercise their discretion not to consider cumulative, repetitious or irrelevant evidence. In discharging their duties, Review Committees may interview the parties and review relevant records. The Review Committees also may interview the OIE investigator(s) with regard to procedural questions. A Review Committee is not obligated to do any or all of those things if the Review Committee deems it unnecessary under the circumstances.
- iv. Once the Review Committee has concluded its evaluation of all relevant evidence, it will make a recommendation to the President and/or the Executive Vice President of UConn Health, which may include accepting or rejecting one or all of OIE's findings, or any other actions deemed necessary or appropriate in the discretion of the Review Committee.

v. The Review Committee shall make its recommendation in writing and provide it to the President and/or the Executive Vice President of UConn Health within twenty (20) business days of the Committee's receipt of the request for review. Extensions of time may be granted by the President and/or the Executive Vice President of UConn Health on the basis of good cause.

D. Presidential Action

The President or designee and/or the Executive Vice President of UConn Health or designee will notify the parties in writing of his or her response to the Review Committee's recommendation within ten (10) business days of receipt.

APPENDIX I

MOST COMMONLY USED CIVIL RIGHTS ENFORCEMENT AGENCIES

Connecticut Commission on Human Rights and Opportunities (CHRO)*

CAPITOL REGION OFFICE:

450 Columbus Boulevard Hartford, CT 06103-1835 PHONE: (860) 566-7710 FAX: (860) 566-1997 TDD: (860) 566-7710

EASTERN REGION OFFICE

100 Broadway Norwich, CT 06360 PHONE: (860) 886-5703 FAX: (860) 886-2550 TDD: (860) 886-5707

WEST CENTRAL REGION OFFICE

Rowland State Government Center 55 West Main Street, Suite 210 Waterbury, CT 06702-2004 PHONE: (203) 805-6530 FAX: (203) 805-6559

FAX: (203) 805-6559 TDD: (203) 805-6579

SOUTHWEST REGION OFFICE

350 Fairfield Ave., Sixth Floor

Bridgeport, CT 06604 PHONE: (203) 579-6246 FAX: (203) 579-6950 TDD: (203) 579-6246

*For information on which CHRO field office to utilize, please visit www.ct.gov/chro/cwp/view.asp?a=2523&Q=315790.

U.S. Equal Employment Opportunity Commission (EEOC)

John F. Kennedy Federal Building 475 Government Center

Boston, MA 02203

PHONE: (800) 669-4000 FAX: (617) 565-3196 TTY: (800) 669-6820

ASL Video Phone: (844) 234-5122

U.S. Department of Education Office for Civil Rights/Boston (OCR)

U.S. Department of Education

Eighth Floor

5 Post Office Square

Boston, MA 02109-3921 PHONE: (617) 289-0111 FAX: (617) 289-0150 TDD: (800) 877-8339

http://www2.ed.gov/about/offices/list/ocr/index.html

U.S. Department of Labor, Wage and Hour Division

HARTFORD DISTRICT OFFICE

135 High Street, Room 210 Hartford, CT 06103-1111

PHONE: (860) 240-4160; 1-866-4-USWAGE (1-866-487-9243)

TTY: 1-877-889-5627

https://www.dol.gov/wecanhelp/howtofilecomplaint.htm

NEW HAVEN AREA OFFICE

150 Court Street, Room 208

New Haven, CT 06510

PHONE: (203) 773-2249; 1-866-4-USWAGE (1-866-487-9243)

https://www.dol.gov/wecanhelp/howtofilecomplaint.htm

U.S. Department of Health and Human Services

HHH Building, Room 509F 200 Independence Avenue SW Washington, D.C. 20201

PHONE: 1-800-868-1019 TDD: 800-537-7697

http://www.hhs.gov/ocr/office/file/index.html https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Non-Retaliation Policy

Title: Non-Retaliation Policy

Policy Owner: Office of the President

Applies to: Faculty, Staff, Students, Others

Campus Applicability: All Campuses

Effective Date: October 22, 2012

For More Information, Contact Office of Audit, Compliance & Ethics

Contact Information: (860) 486-4526

Official Website: http://president.uconn.edu/

Purpose

To define how the University provides for the protection of any person or group within its community from retaliation who, in good faith, participate in investigations or report alleged violations of policies, laws, rules or regulations applicable to the University of Connecticut.

Policy Statement

The University encourages individuals to bring forward information and/or complaints about violations of state or federal law, University policy, rules or regulations. Retaliation against any individual who, in good faith, reports or who participates in the investigation of alleged violations is strictly forbidden. This policy does not protect an individual who files a report or provides information as part of an investigation that he or she knows is false, files a bad faith retaliation claim or participates in any illegal conduct. The University will take appropriate action, up to and including dismissal, against any employee who violates this policy.

Definitions

Retaliation – Any inappropriate or unsubstantiated action taken or threatened against an employee because the individual has, in good faith, made an allegation concerning the violation of state or federal law, University policy, rule or regulation, or has participated in any manner with an investigation of such allegation. Such actions adversely affect or threaten to affect the employment rights or other interests of an individual and can take either work or social form.

Examples of work-related retaliation may include, but are not limited to:

- Unsubstantiated adverse performance evaluations or disciplinary action;
- Unfounded negative job references;
- Arbitrary denial of salary increases, promotions or other job benefits; and
- Unfounded reduced or limited work assignments.

Examples of social retaliation in the workplace may include, but are not limited to:

- discrimination or harassment from co-workers and/or supervisor;
- bullying, which involves repeated intimidation or humiliation, derogatory or insulting remarks, or social isolation and which occurs indirectly (e.g., via e-mail) or directly;
- hostile work environment, described as conduct that is so objectively offensive as to alter the conditions of employment; and
- physical threats and/or destruction of personal or state property.

Actions also considered retaliatory include any action taken or threatened by an employee that would dissuade a reasonable employee from engaging in activities protected by this policy.

Good Faith Reporting – An individual is considered to have reported in good faith if s/he has brought forward the complaint or participated in providing information during an investigation, based upon a reasonable belief that the information provided is true.

Bad Faith Reporting – An individual shall be considered to have reported in bad faith if s/he has brought forward a complaint or participated in providing information during an investigation, knowing that such information is not true or made without a reasonable belief in the truth of the allegation based upon the facts.

Reporting Process

If an individual believes that he or she has been subjected to retaliation, s/he should either contact the office to which the initial complaint was filed or any of the following University offices:

Storrs and Regional Campuses

• The Office of Audit, Compliance and Ethics (OACE)

9 Walters Avenue, Unit 5084

Storrs, CT 06269-5084 Telephone: (860) 486-4526

Information on OACE's Investigation Protocol is available at:

http://audit.uconn.edu/internal-investigation-protocol/

Confidential Reportline: 1-888-685-2637

The Office of Institutional Equity (OIE)

241 Glenbrook Road Wood Hall, Unit 4175

Storrs, CT 06269-4175

Telephone: (860) 486-2943

Information on OIE's Discrimination Complaint Procedures is available at:

http://ode.uconn.edu/discrimination/complaint-procedures/

Office of Faculty & Staff Labor Relations

9 Walters Avenue, Unit 5075 Storrs, CT 06269-5075 Telephone: (860) 486-5684

http://lr.uconn.edu/

Police Department

126 North Eagleville Road, Unit 3070

Storrs, CT 06269-3070 Telephone: (860) 486-4800

Emergency: 9-1-1

Health Center

The Office of Audit, Compliance and Ethics (OACE)

263 Farmington Ave.

Farmington, CT 06030 – 5329

Telephone: 860-679-4180

Compliance.officer@uchc.edu

Information on OACE's Investigation Protocol is available

at: http://audit.uconn.edu/internal-investigation-protocol/

Confidential Reportline: 1-888-685-2637

The Office of Institutional Equity (OIE)

241 Glenbrook Road

Wood Hall – Unit 2175

Storrs, CT 06269

Telephone: (860) 486-2943

Information on OIE's Discrimination Complaint Procedures is available at

http://ode.uconn.edu/wp-content/uploads/sites/833/2015/02/dcp.pdf

Labor Relations at the Department of Human Resources

263 Farmington Ave. Farmington, CT 06030 – 4035

Telephone: 860-679-8067

Police Department

263 Farmington Ave. Farmington, CT 06030 – 3925

Telephone: 860-679-2511

Employees should expect that any of the above offices will direct her/him to the appropriate department for reporting the retaliation.

Resources Available For Assistance

There are resources on campus that can assist employees who are experiencing retaliation. Individual advocacy through these resources in connection with specific incidents

can include information and referrals, accompanying an employee through the hearing process, assistance with navigating other resources as requested and crisis-intervention services.

- African American Cultural Center (860) 486-3433
- Asian American Cultural Center (860) 486-0830
- Employee Assistance Program (860) 679-2877 or 800-852-4392
- Puerto Rican/Latin American Cultural Center (860) 486-1135
- Rainbow Center (860) 486-5821
- Women's Center (860) 486-4738

Employees who are covered by a collective bargaining contract are also encouraged to contact their union for assistance:

- The American Association of University Professors (AAUP), University of Connecticut Chapter: (860) 487-0450
 http://www.uconnaaup.org/contact/
- The University of Connecticut Professional Employees Association (UCPEA): (860) 487-0850
 - http://www.ucpea.org/
- Maintenance and Service Unit Connecticut Employees Union Independent (CEUI): (860) 344-0311 http://www.ceui.org/
- Administrative Clerical Unit American Federation of State, County and Municipal Employees (AFSCME): (860) 224-4000 http://www.afscme.org/ http://www.afscmelocal355.org/
- Connecticut Police and Fire Union: (860) 953-2626 http://www.cpfu.org/
- Social and Human Services Unit American Federation of State, County and Municipal Employees (AFSCME): (860) 224-4000 http://www.afscme.org/
- Administrative and Residual Employees Union (A&R): (860) 953-1316 http://www.andr.org/
- New England Health Care Employees Union District 1199 http://www.seiu1199ne.org/ (860) 549-1199
- University Health Professionals (UHP) http://ct.aft.org/uhp3837/
 (860) 676-8444

Nothing in this policy shall be deemed to diminish the rights, privileges or remedies of a University (state) employee under other federal or state law or under any collective bargaining agreement or employment contract.

#	COMPLAINANT RACE/SEX	DATE FILED*	ТҮРЕ	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	LENGTH OF TIME TO RESOLVE	DATE CLOSED
1	Black/Female	9/8/2017	Internal	Two University Employees	Discrimination - Race; Retaliation	Assessment of Merits	No Referral	32	10/10/2017
2	White/Female	7/17/2017 9/26/2017 Additional Claim Added	Internal	Two University Employees	Harassment - Sex-Based; Retaliation; Failure to Report	No Policy Violation	No Referral	70	12/4/2017
3	Unknown/Female	02/28/2018	Internal	University Employee	Discrimination - Disability	Assessment of Merits	No Referral	12	03/12/2018
4	Unknown/Male	10/27/2017	Internal	University	Discrimination - Disability	Referred to Management	Referred to Management	103	02/07/2018
5	Unknown/Female Unknown/Female	12/4/2017	Internal	University Employee	Discrimination - Disability	No Policy Violation	No Referral	112	03/26/2018
6	White/Male	10/31/2017	Internal	Three University Employees	Discrimination - Disability; Retaliation	No Policy Violation	No Referral	101	02/09/2018
7	Asian/Female	12/8/2017	Internal	Four University Employees	Discrimination - National Origin/Race/Sex	No Policy Violation	No Referral	70	02/16/2018
8	Unknown/Female	3/19/2018	Internal	University Employee	Discrimination - Sex- Based; Sexual Harassment	No Policy Violation	Referred to Management	65	05/23/2018
9	White/Male	06/12/2018	Internal	Two University Employees	Discrimination/Harassme nt - Disability	Assessment of Merits	No Referral	51	08/02/2018
10	Unknown/Unknown	4/20/2018	Internal	University Employee	Discrimination/Harassme nt - Gender Identity	Assessment of Merits	Referred to Management	48	06/07/2018
11	White/Female	11/21/2017	Internal	Two University Employees	Discrimination/Harassme nt - Marital Status	No Policy Violation	No Referral	164	05/04/2018
12	Asian/Female	10/31/2017	Internal	University Employee	Discrimination/Harassme nt - National Origin	Assessment of Merits	No Referral	42	12/12/2017

Discrimination Complaint Process - Attachment C Page 1 of 12

^{*} Date complaint received by the Office of Institutional Equity (OIE), or date of Complainant's first substantive interview with OIE

#	COMPLAINANT RACE/SEX	DATE FILED*	ТҮРЕ	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	LENGTH OF TIME TO RESOLVE	DATE CLOSED
13	Unknown/Unknown	01/30/2018	Internal	Two University Employees	Harassment - Disability/Ethnicity/Race	Referred to Management	Referred to Management	2	02/01/2018
14	White/Male	08/08/2018	Internal		Harassment - Disability/Ethnicity/Race/ Sex	Pending	Pending		Pending
15	Unknown/Female	4/26/2018	Internal	University Employee	Harassment - Disability	Assessment of Merits	No Referral	42	06/07/2018
16	White/Male	4/20/2018	Internal	University Employee	Harassment - Disability	Assessment of Merits	No Referral	21	05/11/2018
17	Unknown/Female	2/14/2018	Internal	University Employee	Harassment - Disability	No Policy Violation	No Referral	62	04/17/2018
18	Unknown/Female	9/12/2018	Internal	University Employee	Harassment - Disability	Pending			Pending
19	Unknown/Male	2/2/2018	Internal	University Employee	Harassment - Disability	Assessment of Merits	No Referral	21	02/23/2018
20	Unknown/Female	11/8/2017	Internal	University Employee	Harassment - Disability/Sex-based; Sexual Harassment	Policy Violation	Referred to Management	100	02/16/2018
21	White/Female	03/30/2018	Internal	University Employee	Harassment - Marital Status; Retaliation	Assessment of Merits	No Referral	35	05/04/2018
22	White/Female	8/1/2018	Internal	University Employee	Harassment - Sex-Based	Assessment of Merits	No Referral	42	09/12/2018
23	Unknown/Female	10/22/2017	Internal	University Employee	Harassment - Sex-Based	No Policy Violation	No Referral	92	01/22/2018
24	Black/Male	06/15/2018	Internal	Three University Employees	Harassment - Sex-Based; Race; Retaliation	Pending			Pending

Discrimination Complaint Process - Attachment C Page 2 of 12

^{*} Date complaint received by the Office of Institutional Equity (OIE), or date of Complainant's first substantive interview with OIE

#	COMPLAINANT RACE/SEX	DATE FILED*	ТҮРЕ	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	LENGTH OF TIME TO RESOLVE	DATE CLOSED
25	White/Female	9/27/2018	Internal	University Employee	Harassment - Sex-Based; Retaliation	Pending			Pending
26	White/Male	1/31/2018	Internal	University Employee	Harassment - Sex-Based; Retaliation	No Policy Violation	No Referral	99	05/10/2018
	Unknown/Unknown Unknown/Unknown	11/17/2017	Internal	University Employee	Harassment - Sexual Orientation	No Policy Violation	Referred to Management	83	02/08/2018
28	Unknown/Unknown	12/15/2017	Internal	University Employee	Inappropriate Amorous Relationship	Policy Violation	Referred to Management	112	04/06/2018
29	Unknown/Unknown	05/31/2018	Internal	University Employee	Inappropriate Amorous Relationship	No Policy Violation	Referred to Management	62	08/01/2018
30	Unknown/Female	07/06/2018	Internal	University Employee	Inappropriate Amorous Relationship	Policy Violation	Referred to Management	81	09/25/2018
31	White/Male	09/24/2018	Internal	University Employee	Retaliation	Withdrawn by Complainant		23	10/17/2018
32	White/Female	03/30/2018	Internal	University Employee	Retaliation	No Policy Violation	No Referral	90	06/28/2018
33	Unknown/Female Unknown/Female	09/18/2018	Internal	University Employee	Sexual Harassment	Pending			Pending
34	White/Female	03/01/2018	Internal	University Employee	Sexual Harassment	Withdrawn by Complainant	Referred to Management	21	03/22/2018
35	White/Female	08/14/2018	Internal	University Employee	Sexual Harassment	Filed at CHRO	No OIE Investigation	36	09/19/2018
36	Unknown/Male	6/18/2018	Internal	University Employee	Sexual Harassment	No Policy Violation	No Referral	126	10/22/2018

Discrimination Complaint Process - Attachment C Page 3 of 12

^{*} Date complaint received by the Office of Institutional Equity (OIE), or date of Complainant's first substantive interview with OIE

#	COMPLAINANT RACE/SEX	DATE FILED*	ТҮРЕ	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	LENGTH OF TIME TO RESOLVE	DATE CLOSED
37	Unknown/Female	05/11/2018	Internal	University Employee	Inappropriate Amorous Relationship	Policy Violation	Referred to Management	131	09/19/2018
38	Unknown/Male	12/21/2017	Internal	University Employee	Sexual Harassment	Assessment of Merits	No Referral	42	02/01/2018
39	Unknown/Male	7/3/2018	Internal	University Employee	Sexual Harassment	No Policy Violation	No Referral	107	10/18/2018
40	Unknown/Female	9/28/2018	Internal	University Employee	Sexual Harassment	Pending			Pending
41	Unknown/Female	11/17/2017	Internal	University Employee	Sexual Harassment	Policy Violation	Referred to Management	34	12/21/2017
42	Unknown/Female Unknown/Female	5/29/2018	Internal	University Employee	Sexual Harassment; Retaliation	Pending			Pending

Discrimination Complaint Process - Attachment C Page 4 of 12

^{*} Date complaint received by the Office of Institutional Equity (OIE), or date of Complainant's first substantive interview with OIE

COMPLAINANT	DATE FILED/						LENGTH OF	
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

^{*}Where only one date appears, that is the date the complaint was filed with agency/court. Where a second date appears that is the date UConn received notice of the claim.

^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

1	. White/Female	8/21/2018 9/5/2018	External		(CHRO/FFOC)	Pending at CHRO Pending at EEOC			Pending
2	: Hispanic/Female	8/10/2018 9/17/2018	External	UConn	Age/Race/National Origin	Pending at CHRO Pending at EEOC			Pending
3	Hispanic/Female	7/18/2018 9/17/2018	External	UConn	Origin/Race	Pending at CHRO Pending at EEOC			Pending
4	Black/Male	6/29/2018	External	I Four I I Conn	Discrimination based on Race (State Court)	Pending in State Court			Pending
5	Black/Male	6/21/2018 6/25/2018	External	UConn	Discrimination based on Race Retaliation (EEOC)	Closed at EEOC	ROJ Issued	23	7/13/2018 EEOC

COMPLAINANT	DATE FILED/	DATE FILED/ LENGTH								
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**		
RACE/SEX	REC'D*						RESOLVE			

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^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

	6 V	White/Male	4/20/2018 5/4/2018	External	LIConn	Disability/Sex Retaliation	Pending at CHRO Pending at EEOC			Pending
	7 V	White/Male	4/4/2018 4/12/2018	External	UConn	Retaliation	Pending at CHRO Pending at EEOC			Pending
	8 V	White/Male	10/13/17 10/26/17	External	UConn	Discrimination based on Age (CHRO/EEOC)	Closed at CHRO Closed at EEOC	ROJ Issued	131 CHRO	2/20/2018 CHRO Date Unknown
	9 4	Asian/Male	9/7/2017	External	One UConn	Discrimination based on Age/National Origin Retaliation (D. Conn)	Pending in Federal Court	Pending		Pending
1	0 A	Asian/Pacific Islander/Male	9/6/2017	External	UConn	Discrimination based on Ancestry/Race/Religion State Court	Settlement	Settlement	38	10/14/2017

COMPLAINANT	DATE FILED/						LENGTH OF	
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

^{*}Where only one date appears, that is the date the complaint was filed with agency/court. Where a second date appears that is the date UConn received notice of the claim.

^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

11	White/Female	7/11/2017 7/14/2017	External	UConn	Discrimination based on sex; Retaliation (EEOC/D. Conn)	Closed at EEOC Closed in Federal Court	Settlement	119 EEOC 289 Federal Court	11/6/2017 EEOC 4/25/2018 Federal Court
12	Black/Male	7/10/2017 7/21/2017	External	UConn	Discrimination based on Color/Race; Retaliation (CHRO/EEOC)	Closed at CHRO Closed at EEOC	ROJ Issued	267 CHRO	4/2/2018 CHRO Date Unknown
13	Black/Female	5/30/2017 12/15/2017 6/12/2017 7/11/2018	External	UConn	Discrimination based on Race; Retaliation (CHRO/EEOC)	Closed at CHRO Closed at EEOC	ROJ Issued	357 CHRO 345 EEOC	5/21/2018 CHRO 5/22/2018 EEOC
14	Age Discrimination	06/23/2017 06/30/2017	External	UConn	Discrimination based on Age and Race (Hartford Appellate Court)	Closed in Appellate Court	Trial Court Decision Affirmed		5/1/2018
15	Black/Male	4/17/2017 4/28/2017	External	UConn	Discrimination based on Color/National Origin/Race and a claim of Breach of Contract (Hartford Superior Court)	Pending in State Court			Pending

COMPLAINANT	DATE FILED/						LENGTH OF	
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

^{*}Where only one date appears, that is the date the complaint was filed with agency/court. Where a second date appears that is the date UConn received notice of the claim.

^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

16	White/Female	4/5/2017 4/11/2017	External	UConn	Race	Pending at CHRO Pending at EEOC			Pending
17	White/Male	1/7/2017 2/8/2017	External	HConn	Discrimination based on sex	Closed at OCR Closed at EEOC	Dismissed OCR	493 OCR	5/14/2018 OCR 3/8/2017 EEOC
18	Unknown/Female	12/19/2016	External		Discrimination based on Sex (Federal Court)	Pending in Federal Court			Pending
19	Asian/Male	11/17/2016 12/12/2016	External	UConn	(CHRO/EEOC)	Closed at CHRO Closed at EEOC Pending in Federal Court	Dismissed at CHRO	251 CHRO 342 EEOC	7/24/2017 CHRO 10/24/2017 EEOC
20	Black/Female	10/31/2016 11/10/2016	External	HConn	(CHRO/(EEOC)	Closed at CHRO Closed at EEOC	Settlement	268 CHRO	1/25/2017 CHRO Date Unknown

COMPLAINANT	DATE FILED/ LENGTH O							
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

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^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

21	Black/Female	7/6/2016 7/25/2016	External	UConn	Retaliation (CHRO/FFOC)	Closed at CHRO Closed at EEOC	Dismissed at CHRO	80 CHRO	9/23/2016 CHRO Date Unknown
22	White/Male	6/28/2016 8/18/2016	External	HConn	Harassment based on Sex Retaliation (CHRO/(EEOC)	Closed at CHRO Closed at EEOC	Settlement	242 CHRO	2/24/2017 CHRO Date Unknown
23	Hispanic/Male	6/21/2016 7/21/2016	External	UConn	Discrimination based on National Origin (CHRO/EEOC)	Closed at CHRO Closed at EEOC	Dismissed at CHRO	714 CHRO	6/4/2018 CHRO Date Unknown
24	Black/Male	3/4/2016 3/10/2016	External	UConn	Discrimination based on Color/National Origin/Race	Closed at CHRO Closed at EEOC	Dismissed at CHRO	362 CHRO	2/28/2017 CHRO Date Unknown
25	Black/Female	12/22/2015 1/8/2016	External	UConn	Discrimination based on Age/Race; Retaliation (CHRO/EEOC)		Dismissed at CHRO	435 CHRO	6/7/2017 CHRO Date Unknown

COMPLAINANT	DATE FILED/ LENGTH O							
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

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^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

26	Hispanic/Female	12/14/2015 12/31/2015	External	UConn	Discrimination based on National Origin (CHRO/EEOC)	Closed at CHRO Closed at EEOC	Settlement	222 CHRO	7/22/2016 CHRO Date Unknown
27	' White/Male	11/4/2015 11/19/2015	External	UConn	Discrimination based on Age/Disability; Retaliation (CHRO/EEOC)	Closed at CHRO Closed at EEOC	Settlement	365 CHRO	12/2/2016 CHRO Date Unknown
28	Asian/Female	10/29/2015 11/5/2015	External	UConn	Discrimination based on Sex; Sexual Harassment (CHRO/EEOC)	Closed at CHRO Closed at EEOC	Settlement	114 CHRO	2/19/2016 CHRO Date Unknown
29	Unknown/Male	6/9/2015 6/23/2015	External	UConn	Discrimination based on Disability (CHRO/EEOC)	Closed at CHRO Closed at EEOC	Settlement	256 CHRO	2/10/2016 CHRO Date Unknown
30	White/Male	6/10/2015 6/25/2015	External	UConn	Discrimination and Harassment based on Age/Sex/Disability (CHRO/EEOC)	Closed at CHRO Pending at EEOC	ROJ Issued	308 CHRO	4/12/2016 CHRO Date Unknown
31	. Unknown/Female	2/17/2015	External	UConn	Discrimination based on Sex (OCR)	Closed at OCR	Dismissed at OCR	1043 OCR	12/26/2017

COMPLAINANT	DATE FILED/						LENGTH OF	
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/SEX	REC'D*						RESOLVE	

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^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

32	White/Female	12/29/2014	External	LIConn	Discrimination based on Disability; Retaliation (Hartford Superior Court)	Closed in State Court	Settlement	1368	9/27/2018
33	American Indian/Alaskan Native/Male	12/29/2014	External	UConn	Discrimination based on Age; Retaliation (Hartford Superior Court)	Closed in State Court	Settlement	1368	9/27/2018
34	Native American/Male	6/9/2014 6/27/2014	External	UConn	Discrimination based on Age and Race (Hartford Superior Court)	Closed in State Court	Motion for Nonsuit Granted	1151	8/2/2017
35	White/Female	12/29/2014	External	UConn	Discrimination based on Disability; Retaliation (Hartford Superior Court)	Closed in State Court	Settlement	1368	9/27/2018
36	White/Female	3/13/2014 4/1/2014	External	UConn	Discrimination based on Disability; Retaliation (CHRO/EEOC)	Closed at CHRO Closed at EEOC	ROJ Issued	209 CHRO	10/7/2014 CHRO Date Unknown

COMPI AINANT	DATE FILED/						LENGTH OF	
RACE/SEX	DATE	TYPE	RESPONDENT	BASIS CLAIMED	FINDING	RESOLUTION	TIME TO	DATE CLOSED**
RACE/ SEX	REC'D*						RESOLVE	

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^{**}EEOC matters with "Unknown" closing dates were previously reported as pending but are no longer reflected in EEOC's online system.

3	7 E	Black/Male	3/12/2014 4/1/2014	External	HConn	Discrimination based on Race (CHRO/(FFOC)	Closed at CHRO Closed at EEOC	Settlement	230 CHRO	10/27/2014 CHRO Date Unknown
3	8 (Jnknown/Female	2/28/2014 3/26/2014	External	UConn	Discrimination based on Pregnancy (CHRO/FFOC)	Closed at CHRO Closed at EEOC	Settlement	1279 CHRO	8/17/2017 CHRO Date Unknown
3	9 L	Jnknown/Unknown	1/28/2014 2/11/2014	External	UConn	Sex/Gender Identity	Closed at CHRO Closed at EEOC	ROJ Issued	171 CHRO	7/18/2014 CHRO Date Unknown